

SALT LAKE COUNTY GOVERNMENT- CASE STUDY

PROJECT SUMMARY

Salt Lake County is utilizing PeopleSoft as their Enterprise Application and there are a lot of existing bugs which are causing issues in the process. Noblesoft has worked with Salt Lake County to rectify the errors and enhance the application as per the requirement.



SOLUTIONS

Noblesoft has provided the following services as part of the engagement – • Reconciled Sub-System to Commitment Control data, providing numerous data synchronization scripts.

- Fixed known PeopleSoft "bug" causing data issues for Canceled Requisitions.
- Developed and deployed Commitment Control Data Monitoring tool (Application Engine program) to identify and report known data anomaly scenarios. Tool includes online Dashboard and email notifications.
- Re-built Purchase Order Approval workflow (AWE) rules, using Application Package-based Criteria, to better-suit the County's approval authorizations.
- Rewrote PO Contract Expiration email notification logic.
- Providing on-going Production Support

RESULTS

Data synchronization has eliminated the duplicate data and reduced the manual efforts. The bugs are rectified and the productivity has been increased.