

# NEW YORK CITY DEPARTMENT OF EDUCATION

## CASE STUDY

### PROJECT SUMMARY

The New York City Department of Education's (NYCDOE) Office of Special Education Initiatives (OSEI) delivers special education services, administers policies and procedures for approximately 181,000 New York City (NYC) students with disabilities in both public and non-public school settings. The project effort was to develop **Special Education Student Information System (SESIS)** to cater to the above needs of NYDOE as a comprehensive, integrated, web-based system for tracking the relevant, general and special education information that is accurate and accessible for all levels of staff.

### AT A GLANCE

#### Challenge

Gathering requirements for this comprehensive web-based system by coordinating with several departments was a significant challenge because the resources were unfamiliar with the process and were unsure of what they needed.



### SOLUTION

Noblesoft team was engaged to work with the client project manager to solicit and capture business requirements, document activity diagrams and establish detailed use cases that would be consumed for development. Our work was so thorough we were asked to perform subsequent project release and features

### RESULTS

Captured every detail of the project and provided fit-gap analysis of the proposed solutions. Educated every resource on the need for a system and our analysis has given a clear picture on the needs.