

BLUE CROSS BLUE SHIELD OF MICHIGAN DETROIT

CASE STUDY

PROJECT SUMMARY

Blue Cross Blue Shield (BCBSM) is offering services in the healthcare sector and as per the recent changes in the policies BCBSM has planned to implement Enterprise Receivables for the National Healthcare Reform Mandate



AT A GLANCE

Challenges

- Due to ACA changes BCBSM needed to transform its legal structure to sell more products on the state exchange. They required a partner who has functional experience at reasonable rates.

SOLUTIONS

PeopleSoft Financials SCM, SRM Tax Mutualization Project. Transforming BCBSM to a tax withholding and remitting agency including system configuration, training, supplier outreach, testing and development services.

RESULTS

Rolled out the initiative effectively on schedule at 25% reduction in prior vendor forecast